

Form 1—Disclosure of costs to clients (regulation 59)

Legal costs—your right to know

You have the right to—

- negotiate a costs agreement with us
- receive a bill of costs from us
- request an itemised bill of costs after you receive a lump sum bill from us
- request written reports about the progress of your matter and the costs incurred in your matter
- apply for costs to be adjudicated within 6 months if you are unhappy with our costs
- apply for the costs agreement to be set aside
- make a complaint to the Legal Profession Conduct Commissioner (if you believe there has been overcharging)
- accept or reject any offer we make for an interstate costs law to apply to your matter
- notify us that you require an interstate costs law to apply to your matter

For more information about your rights, please read the fact sheet titled *Legal Costs—your right to know*. You can ask us for a copy, or obtain it from the Law Society of South Australia (or download it from their website).